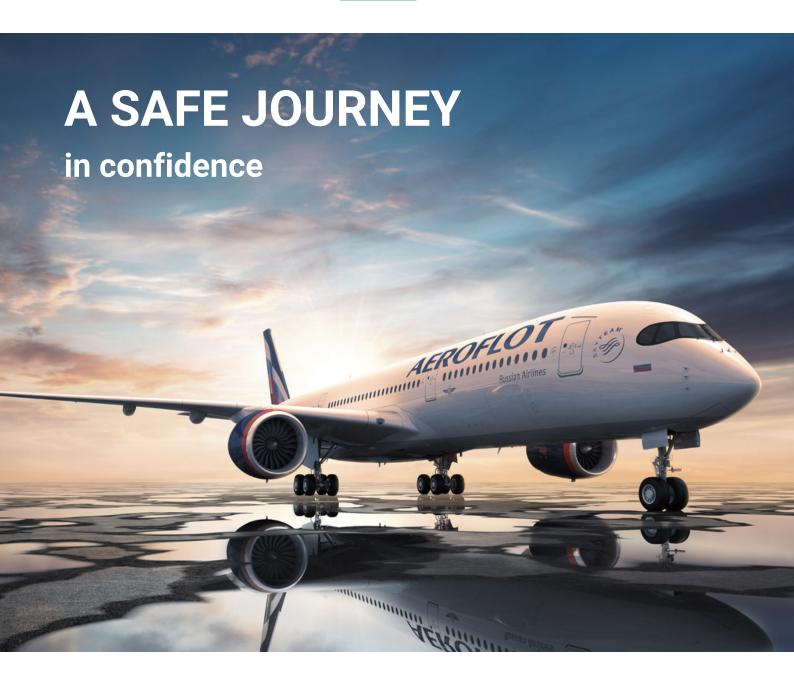
# UNIGLOBE TRAVEL INSIGHT



Preferred Partner



#### Bio

Aeroflot is Russia's flagship carrier, a major European airline group, and a proud member of the SkyTeam Alliance. Aeroflot ranks among the 20 largest airlines globally. Aeroflot was named the strongest brand in Russia in 2020 and the world's strongest airline brand according to leading brand strategy consultancy Brand Finance.

Aeroflot holds 4-Star Airline status from Skytrax, has been named Best Airline in Eastern Europe eight times at the Skytrax World Airline Awards, and was awarded Five Star Global Airline status from APEX.

Aeroflot was the world's most on-time mainline airline in 2019 according to Cirium's On-Time Performance Review.

Aeroflot ranks fourth in the industry for digitalisation, according to Bain & Company research.



# **Perspectives**



This season, Aeroflot is looking to resume international flights as borders gradually reopen. In recent months, Aeroflot has begun rebuilding a small portion of its international route network with a long-haul focus on Asia and new leisure destinations.

Aeroflot Group is going through a major transformation aimed at implementing its strategic goals (Strategy 2028), developing the route network and enhancing air transport accessibility. This summer season, Aeroflot will open Pobeda Airlines flights from Sheremetyevo; codesharing will soon be available as well as new connections between Pobeda's flights and those of the Group's other airlines. Aeroflot is also launching services from new Krasnoyarsk international hub.

### **Benefits**



One of Aeroflot's strongest competitive advantages is its fleet, which is one of the youngest fleets of any global carrier operating more than 100 aircraft. In 2020, Airbus A350 deliveries began making Aeroflot the first operator in Russia of the world's most advanced widebody passenger aircraft.

The airline's extensive route network allows Aeroflot to offer Europe-Asia transit connections, with journey times through SVO up to three hours shorter than via other hubs.

## **Benefits**

Aeroflot brand is synonymous with customer service combining Russian hospitality and the best international standards. The addition of the A350 to Aeroflot's fleet brought a new level of sophistication to the Russian flag carrier's award-winning customer service. Aeroflot's A350 has a spacious three-class cabin layout with 28 private business class Suites, including 2-metre full-flat beds. As well as a high level of privacy and personal space, the Suites also come fitted with a 54cm screen. The Business class cabin also has a bar offering an extensive range of drinks and snacks. In addition to the latest generation Panasonic eX3 in-flight entertainment system, HD screens and Wi-Fi connectivity will ensure an enhanced experience for all passengers on long-haul flights. Economy and Comfort class offer increased legroom and seat pitch. The spacious cabin, reduced noise and adaptive lighting create a relaxing atmosphere for passengers on board.

The long-haul business-class product across the fleet includes lieflat seats, personalised service and splendid onboard catering with haute-cuisine dishes, signature cocktails, an à la carte menu served on real porcelain and glassware, and stylish amenity kits containing premium skincare products. Aeroflot's Business Class maintains premium standards even on mid-haul intra-European flights.

# **Safety precautions**

Aeroflot is presently focused on measures to prevent the spread of the COVID-19 pandemic and provide a safe and healthy environment. These include

#### Top-level cleanliness:

- All surfaces in the aircraft cabin are disinfected. Specially trained staff clean the cabin before each flight and carry out additional preventive disinfection once a week.
- Each aircraft has a supply of face coverings and a universal prevention kit for anti-epidemic measures.
- In the lavatories, ordinary soap has been replaced with antibacterial soap.
- All Aeroflot aircraft are equipped with powerful HEPA filters.



# **Safety precautions**

#### Changes in passenger service:

- When on board the aircraft, personal protective equipment should be used at all times.
- Passengers must replace their face coverings every 3 hours. If necessary, flight attendants
- will provide you with a new face covering to replace the used one.
- When boarding and disembarking, passengers must maintain the recommended social distancing gap of 1.5-2 m.
- Before entering the aircraft, passengers must clean their hands with a safe liquid sanitiser.
- · Passengers must keep their seat belts fastened throughout the flight.
- The airline's ground staff and all Aeroflot crew members have undergone additional training on how to act if passengers show symptoms of acute respiratory viral infection during the flight.
- Passengers may only leave their seats during the flight to use the lavatory.
- Lavatories are regularly treated with disinfectants during the flight.
- Flight attendants must wear gloves and face coverings.

