

UNIGLOBE BOOKING INTELLIGENCE

A seamless travel experience



Uniglobe B&L Travel

UNIGLOBE BOOKING INTELLIGENCE (UBI)

With Uniglobe Booking Intelligence (Ubi), you can manage your business travel in a cost-efficient and streamlined manner. This brand-new state-of-the-art reservation platform is suitable for everyone from small businesses to international companies.



Why use Ubi?

- The largest online platform of business travel offers
- The best available rates
- 24/7 platform accessibility
- Very user-friendly
- Innovative and unique combination possibilities
- Available as a mobile app
- Seamless connection to the trusted Uniglobe service
- Automated follow-up of internal travel policy
- Possibility of setting up an automatic approval flow
- GDPR-protected and efficient exchange of personal data and travel preferences
- CO2 calculation and offsetting capabilities
- Analytical reporting

THE LARGEST ONLINE PLATFORM OF BUSINESS TRAVEL OFFERS

Ubi provides access to the most extensive online offers in the world of business travel. You will find an unbeatable range of flights, hotels, rental cars, trains, and additional services at competitive prices.

Our network includes:

Flights:

- Commercial airlines, low-cost carriers and charter flights



Hotels:

- Hotels from 6 bedbanks including Booking.com

Rental cars:



Trains:



Ubi brings together a wide variety of platforms and agencies to reduce the time you spend scrolling through countless websites to organise your business trips.

With Ubi, you have access to the largest online database in the business travel world, carefully assembled based on the supply from various distribution systems and channels. And all that at a competitive price.

THE BEST AVAILABLE RATES


You can enjoy the best available rates from our global network across all continents. This is where Uniglobe's international purchasing power comes into its own. You will benefit from our own Uniglobe contract rates and Tour Operator rates in addition to the existing market offers. Our best contract rates can be booked directly through Ubi.

GLOBAL MARKETPLACE

Ubi is connected to a network of offices worldwide. This means that our customers can benefit from foreign market rates in the search results. These can be considerably cheaper, especially for flights to Belgium (inbound) or domestic flights, for example within China or the USA.

TOUR OPERATOR RATES

Ubi offers competitive rates generated by Tour Operators. These rates must include hotel bookings which need to be presented at check-in.

A large teal-colored triangle pointing upwards, located in the bottom right corner of the page, partially overlapping the text area.

NDC FARES

NDC = New Distribution Capability

This means that airlines no longer load all fares into the GDS as it costs them money. Ubi connects directly (via API's) with the airlines, which means that the cheapest fare classes are shown. Currently this is the case for the Lufthansa Group (including Brussels Airlines). KLM/Air France and British Airways/Iberia will be added shortly.



Ubi offers the lowest fare classes through Direct Connect (e.g. Brussels Airlines Check & Go)

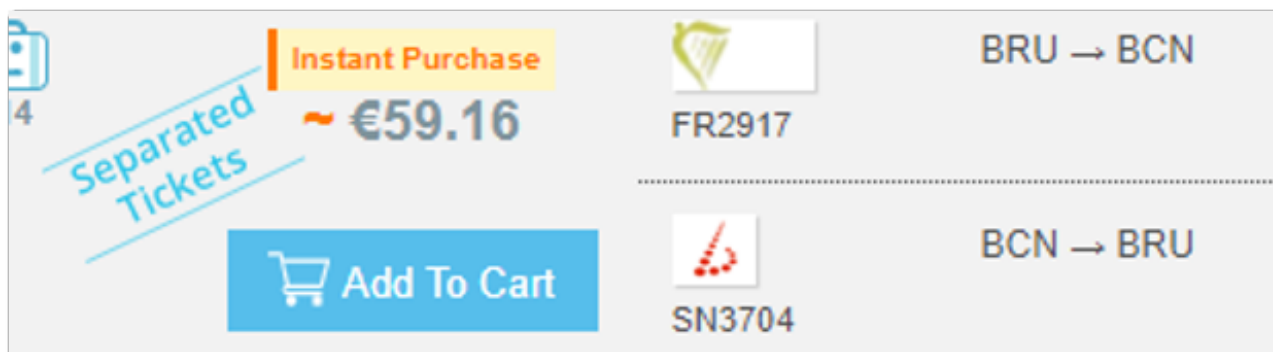
CORPORATE CONTRACTED FARES

Ubi allows you to load your own negotiated rates from airlines, hotels (chains) and rental car companies. Since the hotel search engine also includes content from Booking.com, your company's Genius account can also be linked. It is also possible to have a contract code with, for example, Hertz or Sixt car rentals.

UNIQUE COMBINATION POSSIBILITIES

Via Ubi, you can seamlessly combine different airlines. Think for example of the combination of a commercial and a low-cost airline. Or an outbound flight with airline X and a return flight with airline Y. This is technically impossible within the traditional travel distribution and many other systems, but Ubi does this for you in seconds. The combination of two one-way tickets is also automatically proposed to you by the Smart Ticketing Technology. This can sometimes give you a huge price advantage.

Example combination Ryanair - Brussels Airlines:



The screenshot displays a flight booking interface for a round trip from Brussels (BRU) to Barcelona (BCN) and back. The outbound flight (BRU → BCN) is operated by Ryanair (FR2917) and the return flight (BCN → BRU) is operated by Brussels Airlines (SN3704). The total price is €59.16, with a note indicating 'Separated Tickets'. An 'Instant Purchase' button is visible, along with an 'Add To Cart' button. A small icon of a shopping cart with the number 4 is also present.



Ubi's powerful booking system offers unique combination possibilities, which are seldom found in other systems.

COMPARE TRAIN AND FLIGHT FARES

This new feature allows you to easily compare train and flight fares on a selection of European routes. Often the train is a better, more sustainable and cheaper alternative than a flight. With Ubi you choose the option that best suits your travel needs.

The screenshot displays the Ubi travel booking interface for the route **Trip 8376199 BRU ↔ LON** (Sat, 15 Jan 22 - Mon, 17 Jan 22). The interface includes a top navigation bar with icons for Flight, Hotel, Car, and EU Rail, and a search bar with the text "Search Parameters > Results Rail Results Flight Schedule Results". The "Rail Results" tab is highlighted with a red circle.

On the left, there is a sidebar with filters for Price (€89 to €391), Stops (Select All, No Stops, 1 Stop, 2 Stops, 3 Stops), and Times (Depart from BRU, Depart from LON). The main content area shows a table of flight results with columns for Airline, Price, and Stops. The table includes rows for Brussels Airlines, Multiple, Lufthansa, British Airways, and Swiss, with prices ranging from €89.20 to €196.35. A red circle highlights the "Rail Results" tab and the "Book Rail" button.

Below the flight results, there is a section for "Complete Trip" with a search bar and a "Generate price offer" button. The bottom section shows a detailed view of the rail fare, including the price (€89.20), the route (BRU → LHR), and the departure/arrival times (21:10 to 21:20). A red circle highlights the rail fare information and the "Book Rail" button.

Airline	Price	Stops
Brussels Airlines	€89.20	Non Stop
Multiple	€133.20	1 Stop
Lufthansa	€136.20	1 Stop
British Airways	€167.20	1 Stop
Swiss	€196.35	2 Stops

From	To	Depart	Arrive	Duration	Stops	Advisory
BRU	LHR	21:10	21:20	1h 10m	Nonstop	
LHR	BRU	11:05	13:10	1h 05m	Nonstop	

FULL INTEGRATION WITH UNIGLOBE PROFILES

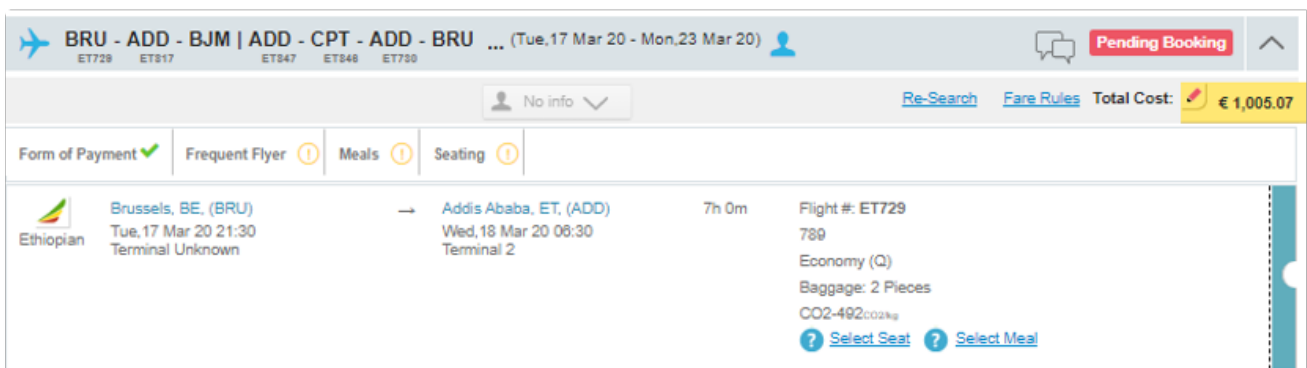
Ubi is linked to Uniglobe Profiles. Important personal data, such as that on travel passes or Frequent Flyer cards, is stored in this system. Personal travel preferences such as an in-flight vegetarian meal or a preferred seat can also be stored. There is a permanent and bilateral synchronisation between Ubi and Uniglobe Profiles, allowing all relevant data to be exchanged and managed smoothly. And of course, these meet the strict GDPR and PCI Compliance requirements.

Ubi can also be linked to systems of expense suppliers, duty of care, and risk management applications.

Your relevant personal data and personal travel preferences are safely and efficiently stored and exchanged between UBI and Uniglobe Profiles. This saves you a lot of administration.

CO2 CALCULATION AND OFFSETTING

To help tackle the climate crisis, Uniglobe is working together with the climate consultancy CO2logic. From now on, you can offset the CO2 emissions from your business trips via certified projects. The calculation is carried out quickly and transparently via a specific report.



BRU - ADD - BJM | ADD - CPT - ADD - BRU ... (Tue, 17 Mar 20 - Mon, 23 Mar 20) Pending Booking

Re-Search Fare Rules Total Cost: € 1,005.07

Form of Payment Frequent Flyer Meals Seating

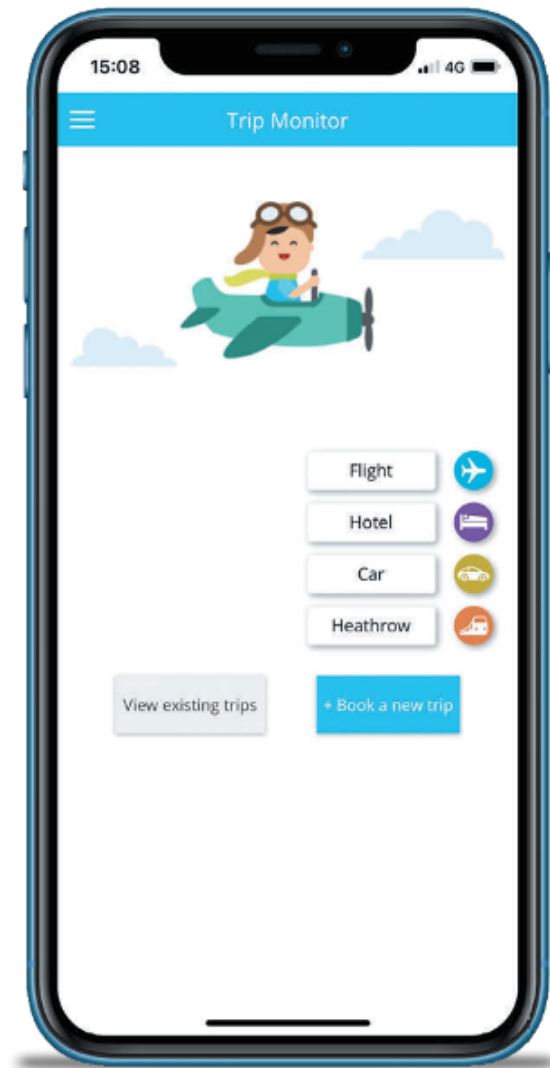
Brussels, BE, (BRU) Tue, 17 Mar 20 21:30 Terminal Unknown → Addis Ababa, ET, (ADD) Wed, 18 Mar 20 08:30 Terminal 2 7h 0m Flight #: ET729 789 Economy (Q) Baggage: 2 Pieces CO2-492CO2kg Select Seat Select Meal



With Ubi, you get clear insight into your trip's CO2 emissions and can easily offset, so you can contribute to a better climate.

HANDY MOBILE APP

Besides the desktop application, Ubi also has a handy mobile app for travellers. This way, you can view and make reservations on the go.



Reservations and consultations can be made via the app on your smartphone.

INDEPENDENT BOOKING OR BOOKING VIA OUR ASSISTANTS (ONLINE/OFFLINE)

With Ubi, you have a powerful hybrid solution that combines the best of both worlds: book online independently and make use of our expert assistants. Via the integrated chat and e-mail function, you can call your trusted Uniglobe contact for more complex bookings. This way you can easily exchange, refine and finalise a reservation. Moreover, as a customer you also benefit from extra quality control and you can count on the expertise of our Travel Consultants.

You can choose which trips you want to book independently online, online with assistance or completely offline.

The image displays a screenshot of the Uniglobe booking interface. On the left, a 'Conversation - 6651184' window is open, showing a search bar, a list of messages (e.g., 'Plato said... Wise men speak because they have something to say; Fools because they have to say something...'), and a cartoon character of a person meditating. On the right, a 'New Conversation' form is visible, featuring a dropdown for 'Uniglobe Consultant', a search bar for 'Type Recipient Name', and a flight selection dropdown showing 'Flight: BRU - ADD - BJM | ADD - CPT - ADD - BRU(Tue, 17 Ma...'. Below this, there is a text input field for 'Enter your message'. In the foreground, an 'Assistance Request' modal is open, containing a text area for 'Flight Request Comments: (optional)' with the text 'Hello UNIGLOBE, I need help with this routing please. Thanks Eva'. At the bottom right of the modal are 'Proceed' and 'Cancel' buttons.

INTEGRATED TRAVEL POLICY

Ubi can be fully customised to suit your company or organisation. This includes the integration of your travel policy with its accompanying conditions, which can be restrictive or indicative. Or the possibility of setting clear (pre-) acceptance rules (approval flow) so that nothing is left to chance. You can set rules about who is allowed to travel, at what prices or conditions, in economy or business, via which airline companies, and more.



Ubi alerts you when travel policies are not followed and sends regular reminders when an approval request is left too long. **OOP** = Out of Policy

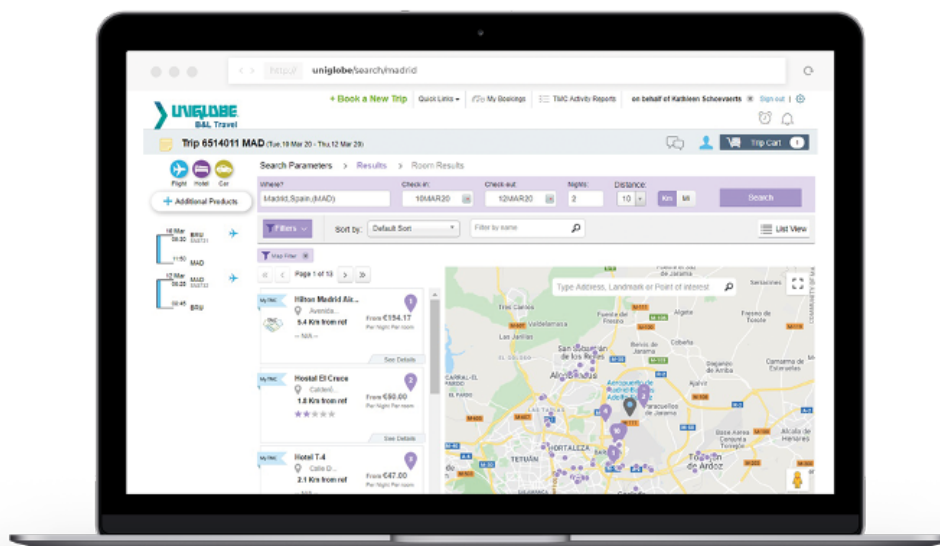
Compliance with your internal travel policy can be fully automated and exceptions can be flexibly handled through clear acceptance rules.



VERY FAST AND EASY TO USE

Ubi is very user-friendly, both for travel managers and for travellers. Apart from the best available fares, Ubi also considers other important criteria such as stopovers, total travel time, and more.

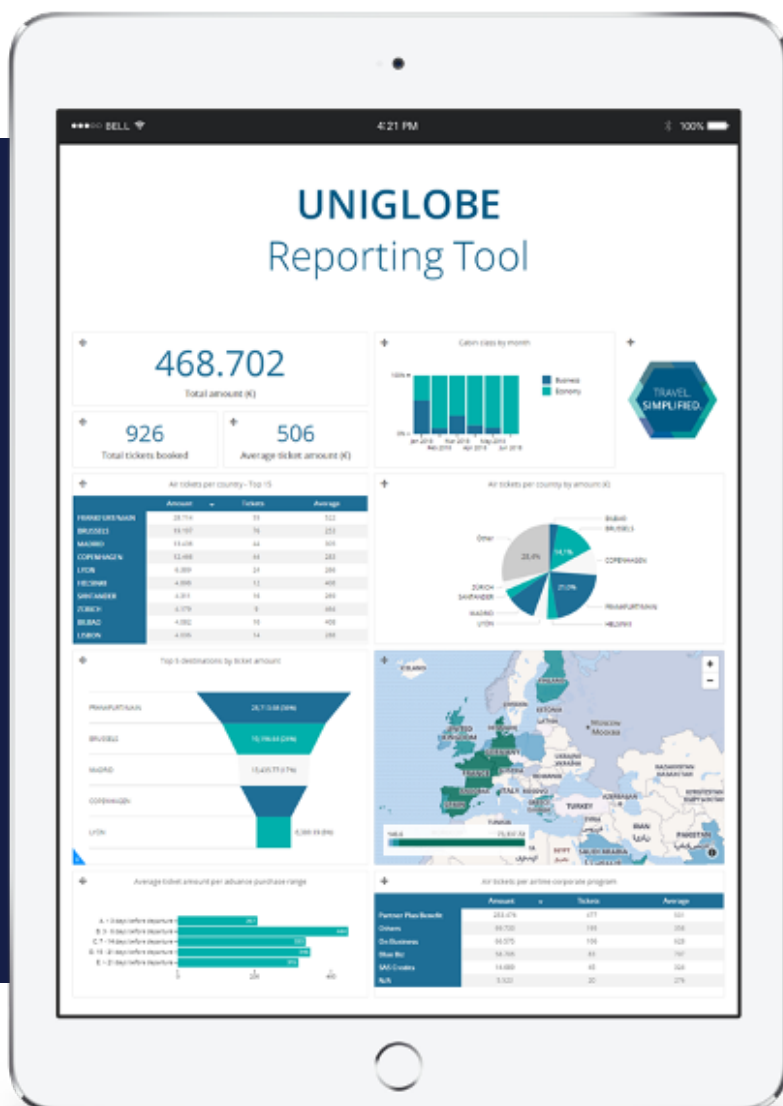
Your company or organisation's preferred partners, such as airlines, hotels & car rentals, can also be integrated. For hotels, we show a handy overview map with the various locations that are important to you (arrival airport, meeting location, available hotels, etc)



Ubi is easy to use, and you can always rely on the support of our trusted travel agents.

CLEAR REPORTING TOOL

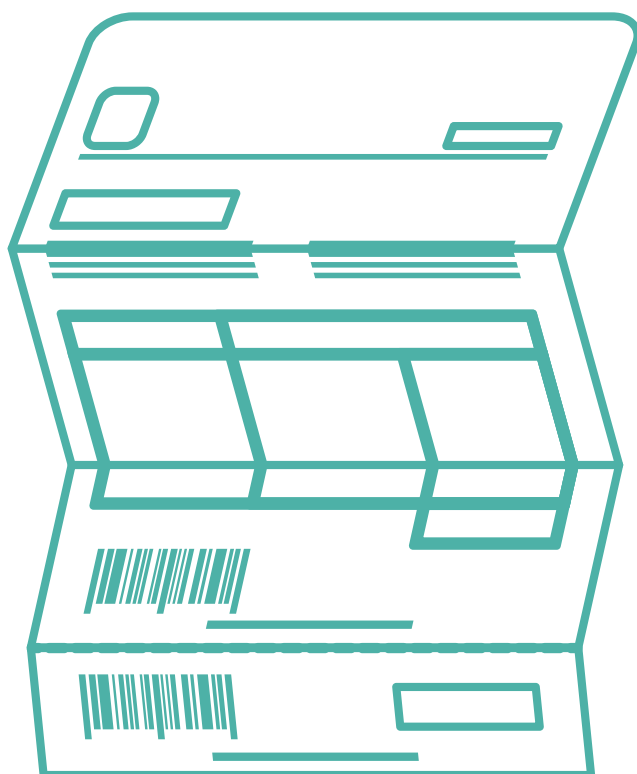
Alongside Ubi, you can also use our reporting tool. Via an interactive and dynamic dashboard, you can see all important statistics and travel data at a glance. This allows you to align the travel policy even more closely to your organisation. This is essential for a thorough analysis of booking behaviour and to implement an efficient travel policy. Unlike our competitors, we make this tool available to all our clients, large and small.



You'll gain insight into all the key travel dates that can help you implement an efficient travel policy and budget for business travel expenses.

TAILORED INVOICING

With Ubi, you have the choice to pay by bank transfer or credit card. You can opt for a monthly billing or a trip invoice. The references such as PO numbers, division or traveller can easily be adjusted. It's also possible to invoice specific branch offices or business units.



Your invoices can be personalised to a great extent in terms of location, address and references. The frequency can also be set flexibly.

USER FRIENDLY
INTERFACE

FEATURES

BOOK INDEPENDENTLY
OR WITH ASSISTANCE



Online trip
management



Option of
(pre-) approval flow



Chat feature with your
Travel Consultant



Constant
synchronisation with
external programs



Make an 'on hold'
booking with a ticket
time limit



Pay by bank transfer,
credit card, VCC ...



Direct or selected
delayed ticketing



Ranking based on
convenience, price, duration
or preferred suppliers



Travel Policy
Integration



Clear overviews and
reports



Link with expense
suppliers, iSOS, Duty of
Care, Risk management



Out of Policy warning
(restrictive or indicative)

THE LARGEST RANGE
OF BUSINESS TRAVEL
SERVICES

Range

MULTI-CHANNEL AND
DIRECT CONTENT

GLOBAL
MARKETPLACE



- Lowcost
- NDC
- Direct Connect
- Multi-GDS
- International network



- Amadeus
- Sunny Cars
- Avis, Hertz, Sixt, Europcar, Alamo ...



- Benerail
- UK rail
- Amtrak
- Heathrow Express



- Booking.com
- Ratehawk (prepaid)
- Ressel (prepaid)
- Amadeus
- Bedsonline (2020)
- Hcorpo (2020)



- Transfers
- Taxi
- Executive cars
- Other Services



Mobile App



Desktop

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