

UNIGLOBE TRAVEL **INSIGHT**

A SAFE JOURNEY
in confidence



Preferred
Partner

BRITISH AIRWAYS



Uniglobe.Travel

Bio

The British Airways Experience is more than a flight. For us, it's about making every single journey special. For you, it's about feeling relaxed and secure from airport to boarding and beyond. What can you expect when flying with us?

The most suitable travel class for you

Whether you decide for Economy, Premium Economy, Business or First, you can expect the same uniquely British service across all our cabins. It's up to your choice, but we will make sure to never disappoint you.

Tasty on board experience

Enjoy great quality food and drink including a range by Michelin-starred chef, Tom Kerridge. We source with integrity and serve safely to you at your seat.

Special way to spend time at the airports

Experience the extra-special way to travel, with delicious food, plenty of space and safe, attentive service when visiting one of our lounges. We have introduced several measures to ensure your health, well-being and safety once you are eligible to visit the lounge.



Perspectives



We know how important it is for you to have flexibility in these difficult times. Therefore, we decided to extend our Book with Confidence policy for all actual and future travels for the customers. Our Book with Confidence commitment means you have the option to change your booking date and destination or even cancel it completely.

In the future, we are planning to always give you the flexibility to select the perfect flight to suit your schedule, route and budget with our frequent daily flights to centrally located airports. When choosing the Business class, you can soon again work or relax in style with lounge access, dedicated check-in and fully flat beds on long-haul.

To help those eligible to travel to navigate the changing entry requirements and facilitate a seamless journey, we ensure customers are ready to fly and have the appropriate documentation in place. Therefore, the VeriFLY app can be downloaded to a mobile device. It's designed to offer peace of mind before travel by checking if customers meet the entry requirements of their destination. Use of the VeriFLY app will be optional, customers will also continue to be able to evidence they meet a country's entry requirements at check-in.

Benefits



Responsiveness, dependability, flexibility and trust – we work together to develop custom policies and programs to keep travellers safe, comfortable and productive on board. Team of travel professionals provides the customers with the best booking options to meet every requirement – the most suitable offer for each of you.

We think you should be able to make all your travel plans in one place, and not have to worry about things like connections and timetables. That's why we have arrangements with a selection of other airlines, to extend the number of destinations we offer and enhance the benefits to you.

With our partners in the oneworld alliance, we offer a global network of hundreds of destinations, seamless customer service, and shared benefits for frequent flyers. We've teamed up with American Airlines, Finnair and Iberia to give you more choice and better deals on flights between Europe and the USA. Find out the way we are dedicated to our customers when flying with us. We are looking forward to meeting you on board.

Safety precautions

The safety of our customers is of the highest importance for us. Therefore, we apply strict safety measurements from the beginning to the end of your journey with British Airways.

At the airport

- We require you to wear a face mask at all times in the airport.
- If you can't check in online, use the self-service kiosk.
- Observe safe distance markers at the airport and boarding gate.
- Dettol sanitising stations are positioned throughout the airport and next to touchpoints.
- Self-scan your boarding pass where possible.

On board

- We require you to wear a face mask at all times on board.
- Every key surface is disinfected after every flight and we clean our aircraft from nose to tail every day.
- We sanitise key surfaces before every flight, from your seat to your screen, seat buckle and tray tables.
- In the cabin, air is completely replaced every 2 to 3 minutes, passing through HEPA filters. They are known to remove microscopic bacteria and virus clusters with over 99.9% efficiency, equivalent to hospital operating theatre standards.

www.britishairways.com



Travel
well