

# UNIGLOBE TRAVEL **IN**SIGHT

**A SAFE JOURNEY**  
in confidence



Preferred  
Partner



Uniglobe.Travel

---

# Bio

The Emirates story started in 1985 when we launched operations with just two aircraft. Today, we fly the world's biggest fleets of Airbus A380s and Boeing 777s, offering our customers the comforts of the latest and most efficient wide-body aircraft in the skies.

We inspire travellers around the world with our growing network of worldwide destinations, industry leading inflight entertainment, regionally inspired cuisine, and world-class service.

We're passionate about travel and bringing people and places closer together. Through our hub in Dubai, United Arab Emirates, we connect you to new experiences and cultures across six continents. Enjoy a seamless service at every step, from our thoughtful airport services to our leading on-board experience.

Settle into your flight with award-winning entertainment, dining and comfort. And the world-class service of our multilingual, multinational cabin crew will make sure your flight is a highlight of your trip. Our focus on innovation, sustainability and technology pushes the boundaries of possibility, and creates a complete door-to-door travel experience that's unforgettable from the moment you decide to book.



---

## Game Changer

Emirates' latest Boeing 777-300ER aircraft fitted with the 'Game Changer' First Class product operates between Brussels and Dubai on a daily basis. Belgium was one of the first few countries in the world to be served by Emirates' Boeing 777 aircraft with fully enclosed private suites inspired by Mercedes-Benz. It means customers travelling to or from Brussels can enjoy the latest Emirates products.

With floor-to-ceiling sliding doors and sleek design features, Emirates' new private suites on the Boeing 777 takes luxury and privacy to the next level. Offering up to 40 square feet of personal space each, these spacious, fully-enclosed private suites are laid out in a 1-1-1 configuration. The new suites were designed with customer comfort in mind as the seats recline into a fully flat bed and can be placed in a "zero-gravity" position inspired by NASA technology, giving a feeling of relaxation and weightlessness.

The Business Class seats are inspired by the interior of a modern sports car, and feature an ergonomically designed headrest with a sleek overall look and feel. It has touchscreen controls for the seat and inflight entertainment system, several personal lighting options, privacy panels between seats, a shoe stowage area, footrest, and a personal mini-bar.

The Economy Class cabin features a colour palette of soft greys and blues. The ergonomically designed seats come with full leather headrests that have flexible side panels and can also be adjusted vertically for optimum support.

---



---

# Perspectives



Taking place from 01 October 2021 to 31 March 2022, Expo 2020 Dubai is a must-attend event for visitors with an array of unique experiences at 190 country pavilions, and a packed entertainment programme with daily live events, parades, music and cultural festivals, inspiring talks and workshops and more. Food lovers and gourmands looking for innovative dining concepts will be able to sample cuisines from every corner of the globe, with over 200 dining experiences from casual food truck concepts to fine dining, and 34 'never seen' before food concepts in Dubai.

Emirates will play a key role in bringing visitors to Expo 2020 via its extensive route network. We are also the Official Airline Partner and we'll also be participating at the event with our own pavilion.

---

---

# Benefits



We at Emirates BeLux remain committed to the partnership we have with Uniglobe. More than ever, we believe in the added value that Uniglobe offers us to continue to grow together.

In addition, we are convinced that choosing to fly with Emirates offers added value for both the customer and Uniglobe.

Flexibility and assurance: Emirates' booking policies offer customers flexibility and confidence to plan their travel.

Customers holding tickets issued before 30 September 2020 for travel before 31 December 2021, can now rebook to travel anytime within 36 months, an extension of 12 months from the previous policy.

Those holding tickets issued after 01 October 2020 for travel before 31 December 2021, can utilise their tickets anytime within 36 months from the date of their original booking. Fees for reissuing any ticket will be waived, and vouchers or unused portions of Emirates tickets may be refunded without penalty.

---

---

# Benefits

Customers who hold tickets issued directly by Emirates, whether via emirates.com or the airline's retail and contact centres, do not have to contact Emirates as the tickets are automatically extended. Customers who purchased their tickets via a travel agent will need to contact their agent before the expiry date to reissue their tickets.

For more information on Emirates' [rebooking\\_policy](#):

- Great network: Emirates has safely and gradually restarted operations across its network. Since it safely resumed tourism activity in July 20, Dubai remains one of the world's most popular holiday destinations, especially during the winter season. The city is open for international business and leisure visitors.
  - Travel with confidence: All Emirates customers can travel with confidence and peace of mind with the airline industry's first, multi-risk travel insurance and COVID-19 cover. This cover is offered by Emirates on all tickets purchased on or from December 1, 2020.
  - Health and safety: Emirates has implemented a comprehensive set of measures at every step of the customer journey to ensure the safety of its customers and employees on the ground and in the air.
- 



---

# Safety precautions

Safety is one of our corporate values, setting out our purpose and ensuring that safety is part of all our practices also during the pandemic we're still facing. You can feel confident about your wellbeing when you fly with us.

Emirates continues to lead the industry in restoring travel confidence. It was the world's first airline to offer free COVID-19 medical cover for all customers and this was later extended to a full multi-risk insurance cover.

The free multi-risk travel insurance automatically applies to your ticket when you purchase flights on or after 1 December 2020.

Emirates has also modified its services on the ground and on board:

## **Emirates Chauffeur-Drive service:**

As routes begin to open we continue to get back on the road. To keep a safe distance we're limiting the number of people in each car and you will need to sit in the back seats.

The car is completely cleaned and disinfected from the start of every driver's duty. And the interior is sanitised after every trip, including common touchpoints like buckles, handles, buttons, switches and blinds.

In Belgium, the Chauffeur-drive is free of charge within a radius of 70 Km around Brussels Airport. Beyond the 70 Km radius, passengers pay EUR 2 per extra Km directly to the driver (payable by cash or credit card).



---

# Safety precautions

## Emirates Lounge @ Dubai airport:

You can relax in our Business Class Lounge at Dubai International airport. We've reduced the number of people able to enter the lounge. Our chairs and tables are spaced further apart and are thoroughly sanitised after each use. We've made a few service changes to maintain the strictest levels of hygiene and safety.

## On board:

Before every trip, all our aircraft go through an enhanced cleaning and disinfection process. And on board we've made a few changes to maintain strict levels of hygiene and safety. Our lavatories are frequently disinfected. And if the flight is longer than 1 hour 30 minutes, we're adding an extra member of our cabin crew dedicated to cleaning the lavatories. Even the cabin air is constantly cleaned through advanced HEPA air filters as powerful as the ones used in hospitals.

Our cabin crew look a little different in their full personal protective equipment (PPE) but they give you the same warm welcome on board.



Travel  
Well